TABLE OF CONTENTS

Notice of 77th Annual General Meeting	2
Meeting Agenda	3
Members of the Committee of Management	4
The Management Team	5
Department Staff	6
Remembering Members Who Have Passed On	7
Minutes of the 76th AGM	8
Report of the Committee of Management	16
Independent Auditor's Report	22
Financial Statements	24
- Statement of Financial Position	25
- Statement of Comprehensive Income	26
- Statement of Changes in Equity	27
- Statement of Cash Flows	28
Notes to the Financial Statements	29
Shares Enhancement Fund - Balance Sheet / Income & Expenditure & Notes	49
Loans Redemption Fund - Balance Sheet / Income & Expenditure & Notes	52
Staff Loan Fund - Balance Sheet / Income & Expenditure	55

NOTICE OF 77TH ANNUAL GENERAL MEETING

NOTICE is hereby given that the Seventy-Seventh Annual General Meeting of the **Jamaica Civil Service Mutual Thrift Society Limited** will be held on Thursday, June 22, 2017 commencing at 3:30 p.m. at Girl Guides Association of Jamaica, 2 Waterloo Road, Kingston 10, for the following purposes:

- 1. To confirm the Minutes of the Seventy-Sixth Annual General Meeting
- 2. To consider the Reports of the Committee of Management, the Auditor and the Financial Statements for the year ended November 30, 2016
- 3. To elect Chairman and 1st Vice Chairman.
- 4. To elect Members of the Committee of Management
- 5. To appoint Auditor
- 6. To transact any other business of an Ordinary General Meeting

AND TAKE NOTICE that no person other than the retiring Chairman and 1st Vice-Chairman and the retiring Members of the Committee of Management shall be eligible for election unless he shall be duly nominated to fill the vacancies and the nominations in writing signed by the proposer and seconder and stating that the consent of the person nominated has been obtained are sent to the registered office of the Society and received twenty-one (21) clear days before the date of the Annual General Meeting.

AND FURTHER TAKE NOTICE that the names of the retiring Officers of the Society and the retiring Members of the Committee of Management are:

Chairman Errol Miller

1st Vice-Chairman Marva Pringle-Ximinnies

Committee Members Marguerite Clare

Cebert Mitchell Gennetta Smikle

The above-mentioned Officers and Committee Members are eligible for election without nomination.

BY ORDER OF THE COMMITTEE OF MANAGEMENT

Hibbert Anderson SECRETARY/MANAGER May 8, 2017



MEETING AGENDA

Meeting Call to Order

Prayers Leslie Campbell, Committee Member

Reading of Notice Convening the 77th AGM

Hibbert Anderson, Secretary/Manager

Introductions/Apologies/ Remembering
Members Who Have Passed On

Mrs Marva Ximinnies, 1st Vice-Chairman

Mrs Marva Ximinnies, 1st Vice-Chairman

Chairman's Welcome Errol Miller, Chairman

Reading/Adoption of Minutes of 76th AGM

Performance 2016:

The Report of the Committee of Management Chairman Miller

Auditor's Statement Yvonne Davis, Chartered Accountant

Presentation of the Financial Statements

Declaration of Dividend

Election of Officers and Members of the Committee of Management

Appointment of Auditor

Any Other Business

Special Presentation: Cuna Caribbean Insurance Jamaica Ltd

Drawing of Prizes

Adjournment

After AGM Meet & Greet



Members of the Committee of Management

Since its inception in 1939, the Jamaica Civil Service Mutual Thrift Society Limited has had the good fortune of being led by a cadre of talented and dedicated Public Service professionals who give of their time, talent and energies in successfully steering its operations and guiding its growth and development. The Committee of Management, headed by a Chairman, elected biennially at the AGM, is charged with providing overall policy direction and guidance of the affairs of the Thrift Society. Those presently serving on the Committee of Management are:-



Those presently serving are:

Seated l-r: Fred Manderson, Marva Ximinnies(1st Vice Chair), Errol Miller(Chairman), Hugh Martin(2nd Vice Chair) and Marguerite Clare

Standing *l-r*: Gennetta Smikle, Cebert Mitchell, Icolyn Coulbourne and Gary Mowatt

Inserts: Lelieth Barrett-Hamilton, Leslie Campbell and Georgia Mogg

The Management Team



Hibbert Anderson Secretary/ Manager



Ewart Baker Accountant



Sharon Lindo Loans Manager



Trevene Morgage Assistant Secretary-Administration



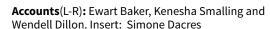
Leslean Bramwell-Benjamin Internal Auditor



Rhon-Kaniel Bramwell, Assistant Systems Administrator



Department Staff





Canteen:(L-R) Rocquel Samuels and Yvette Lindo



Cashier: Seated: Shelly-Ann Blake and Standing(L-R): Dwayne Shae, Chadwick Ricketts and Kemario Williams



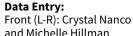


Member Services: Ronaldo Grant and Tashana

Front(L-R): Erica Dussard and Tameka Hunter Back (L-R): Stephane Bernard and Elva Lawrence

Walters

Missing: Kamuna Dunbar



and Michelle Hillman Standing(L-R): Jermaine Matheson, Shana Thomson and Rhon-Kaniel Bramwell





Loans: Front(L-R): Delores Cooper and Sharon Lindo Standing(L-R): Venesha Reid, , Keneisha Shaw, Patrice Robinson



Security Officer: Micheal Thomas

Remembering Members who have passed on

The Committee of Management extends sincere condolences to the families and friends of members who passed on during the reporting year and offer its best wishes as you continue to pick up the pieces of a life without the love and support of such a dear family member. We remember with sincere sympathies:

Anderson, Rohan (Department of Correctional Services)

Beckett, Denise (Jamaica Culture Development Commission)

Bennett, Clovis (Post and Telecommunications Department)

Bennett-Anderson, Janett (Southern Regional Health Authority)

Beverley, Joscelyn (Senior Member)

Black, Rutherford (Bellevue Hospital)

Dunn, Alvin (Senior Member)

Foster, Dwayne (Ministry of Justice)

Grace, Pauline (National Land Agency)

Kentish, Esmond (Senior Member)

Leslie-Lowe, Marline (South East Regional Health Authority)

Llewellyn, Sarah (Ministry of Finance & Public Service)

Miller, Leslie (Senior Member)

Mowatt, Eric (Senior Member)

Murray, Gracilee (Senior Member)

Plummer, Maxine (Ministry of Justice)

Rose, Teacha (Department of Correctional Services)

Sadler-McBean, (Kathleen Senior Member)

Simpson, Sharon (Ministry of Education, Youth & Information)

Smith, Everton (Ministry of Labour and Social Security)

Taylor-Dyer, Valda (Department of Correctional Services)

Tucker, Desmond (Senior Member)

White, Doreen (Senior Member)

Williamson, Esther (Senior Member)

Wilson, Bertram (Senior Member)



The Minutes of the 76th Annual General Meeting

The 76th Annual General Meeting of the Jamaica Civil Service Mutual Thrift Society Limited was held on Thursday, September 15, 2016 at the Girls Guides Association of Jamaica, 2 Waterloo Road, Kingston 10.

Having established that sufficient members of the Society were present to form a quorum, the Chairman, Mr. Errol Miller called the meeting to order at 3:45 p.m.

At the Chairman's invitation, Mr. Leslie Campbell, a Member of the Committee of Management, led the meeting in prayers and Mr. Hibbert Anderson, Secretary / Manager read the Notice convening the meeting.

Introductions / Apologies and Special Mentions

Mrs. Marva Ximinnies, 1st Vice Chairman accepted the invitation of the Chairman to marshal this item.

Firstly, she mentioned an apology for absence tendered on behalf of Mr. Wayne Jones, Chairman, JCSA Limited. An apology for late arrival was also

tendered for Ms. Sharon Anderson, 3rd Vice President JCSA, nonetheless she had already arrived.

Mrs. Ximinnies then proceeded to introduce and recognize the following persons in no particular order:- Mr. Errol Miller, Chairman; Mr. Hugh Martin, 2nd Vice Chairman; Committee Members: Mr. Fred Manderson, Miss Georgia Mogg, Mr. Gary Mowatt, Mr. Leslie Campbell, Mrs. Gennetta Smikle, Miss Icolyn Coulbourne, Mrs. Cecile Clare, Mrs. Lelieth Barrett-Hamilton. Also recognized were Mrs. Una Samms former 1st Vice Chairman with more than 50 years of service; Mrs. Yvonne Davis, External Auditor and Miss Gillian Corrodus, 2nd Vice President of the Jamaica Civil Service Association.

Mention was also made of the hard-working members of staff of the Thrift Society.

Congratulations were extended to recent recipients of National Honours - Mrs. Sharon Anderson and Miss Georgia Mogg who were recognized by the Government for long and faithful service in the Public Sector.

Remembering Members Who Have Passed On

In opening this section, Mrs. Ximinnies on behalf of our Committee of Management, extended sincere condolences to the friends and families of members who passed on during the reporting year. The list is recorded on page 9 of this Report.

The Management and staff of the Thrift Society also expressed its sympathies and paid respect to Miss Christine Olivia White, former Loans Officer at the Society who passed away in November 2015.

Members stood and observed a minute's silence in memory of our dear departed.

Chairman's Welcoming Remarks

Chairman Miller extended a warm welcome to those present for the 76th Annual General Meeting of the Jamaica Civil Service Mutual Thrift Society Limited. He said it was a pleasure for him to have served as Chairman for the last year and to have had the support of the Officers, Members of the Committee of Management, together with the support of the loyal and dedicated staff of the Society, who he said con-



tinue to provide Members with products and services designed to meet their needs, both financial and otherwise.

The Chairman said the AGM of the Thrift Society was a forum to account for our stewardship over the last year and to note the assessment by members of the year's performance as well as chart the course for the year ahead. In this regard, while the previous year 2014/2015 had its many challenges – personally, nationally and organizationally, the Committee of Management respond well, not by just reacting to the challenges but by being proactive and positioning the Society to respond to the needs of members.

The Chairman told Members that the Society examined, reviewed and tweaked its products not only to stay ahead of the competition but to properly respond to Members' financial needs. He also reported that improvements were made to the Society's information technology platform and changes in its business hours. The Society also acquired additional assets an attempt to improve service delivery to our valuable members.

He said he looked forward to a robust and successful meeting, one in which all views will contend but also one in which members will mutually chart the course ahead as our collective objective must be to see the Society continue to make positive strides in meeting the future financial needs of members.

Reading and Confirmation of Minutes

At this stage, the Chairman invited a motion for reading and subsequent confirmation of Minutes of the 75th Annual General Meeting.

On a motion by Mr. George Thorpe, Department of Correctional Services and seconded by Mr. Clarence Frater, Ministry of Industry, Commerce, Agriculture & Fisheries the Minutes were taken as read and with amendments ratified, were duly confirmed on a motion by Miss Joy Rodney, Pensioner and seconded by Miss Gillian Corrodus, 2nd Vice President of the Jamaica Civil Service Association.



Matters Arising

Opening Hours

Mr. Clarence Frater of Ministry of Industry, Commerce, Agriculture and Fisheries made reference to the matter of early opening hours to facilitate the members and asked the Chairman for an update. The matter was raised at the last Annual General Meeting.

The Chairman replied that the Committee of Management had examined the matter and effective July 1, 2016, the Society's opening hours had changed and were now Mondays to Fridays, from 8:00 a.m. to 3:00 p.m.

Report of the Committee of Management

On a motion by Mr. Junior Dunn, Senior Member and seconded by Mr. Horace Salmon, Senior Member, the Report of the Committee of Management was taken as read. The Chairman made an immediate correction which speaks to Non-Performing Loans amounting to \$14.9 million from a loan port-

folio of \$758.3 million.

The Chairman then addressed certain highlights in the Report.

Overall Performance

The Chairman noted that the Extended Fund Facility programme between the Government of Jamaica and the International Monetary Fund placed the national economy under very tight fiscal constraints, including restrain in Public Sector wages and salaries. This continued to impact the disposable income of members.

A consequential effect was an inability to save and borrow as was the norm. In spite of these challenges, the Society continue to weather the storm as its major indicators all showed positive results at the end of November 2015.



During 2015, the Society generated a surplus of \$17.9 million with a net profit of \$15.7 million after taxation. This means that once again the Society can declare a dividend to members, a tradition it has consistently maintained since 1939.

Members' shareholdings increased to \$743.4 million in 2014. This is a \$35 million increase in 2015 compared to the 2014 amount of \$18.5 million. The Society's loan portfolio stands at \$823.6 million in 2015 from \$758.3 in 2014 which is a growth of 9%. Loans disbursed moved from \$536.5 million in 2014 to \$613.7 million in 2015, a 14% increase. Interest income increase by 5% to \$130.4 million from the 2014 figure of \$121.1 million.

There was increased demand for education and consolidation loans given the enhancements to these products which took place in 2015. As a result, education loans increased from \$46.7 million to approximately \$16 million, an increase of 28.5%, while consolidation loans increased from \$21.9 million to \$68.6 million and increase of 21.3% in 2015.

Operating expense increased from \$116.3 million in 2014 to \$122.2 million in 2015, an increase of 5% with cost increasing by 14.2% which is the bulk of that increase. The small increase in operating expenses is due to the concerted effort to grow income and to reduce expenses.

\$4.5 million was invested in upgrading the Society's information technology (ICT) infrastructure resulting in automation of certain processes which were previously done manually. These improvements,



he outlined, now allow members to, among other things, access their accounts and conduct aspects of their business on-line.

In terms of the distribution of the net income, as indicated, the gross income was \$17.9 million, taxation was \$2.2 million which is being appropriated as follows:

- Dividend proposed \$9.5 million
- General reserves \$2 million, and
- Retained Income \$4.2 million.

The Committee of Management declared a dividend of \$1.5% payable on shares as of November 30, 2015.

The Chairman also highlighted that membership stands at 12,396 moving from 11,700, an increase of 7% in 2015.

Non-Performing Loans

It was noted that non-performing loans, stood at \$14.9 million and we will continue to hold this below 2% of our loan portfolio of \$823.6 million which

the Society have done over a number of years and have made serious efforts to recover the outstanding debts and contain any growth in non-performing loans.

Loans Redemption Fund and Shares Enhancement Fund

The Chairman pointed out that the value of the Funds stands at \$166.2 million and \$51.6 million respectively as of the 30th of November 2015.

Outreach

Outreach recruitment activities involve being in contact with our members not only at the Secretariat but also in our visits to the Ministries, Departments and Agencies of the Government. The Society attended an expo which was hosted by the Ministry of Commerce, Industry Agriculture and Fisheries.

In the area of corporate responsibility, the Thrift Society participated in the Sigma Corporate Run which was in aid of the Neonatal Unit at the Cornwall Regional Hospital. The Society also made donations and contributions to specially named Civic Associations, Education and Community Projects. The Society continues to invest in the training and development of Members of Staff to ensure that we build our human capital in the Society.

The Society also maintained the support of the six (6) scholarship / bursary awardees. These awards were made in 2013 to the children of Members attending secondary institutions.

The Chairman opened the floor for discussion of the Report and invited the participation of mem-



bers. Mrs. Sharon Anderson took the floor asking for clarity as to who are classified as 'resigned members' on page 22.

The Chairman outline that 'resigned members' are persons who resigned from the Society, advising that retirees would be classified as members and quite a number of those would have retained their membership.

On a motion by Mr. Junior Dunn and seconded by Mr. Horace Salmon the Report of the Committee of Management was adopted.

Auditor's Report and the Financial Statement

On a motion by Miss Gillian Corrodus, 2nd Vice President of the Jamaica Civil Service Association and seconded by Mrs. Marva Pringle-Ximinnies, 1st Vice Chairman, the Auditor's Report and Financial Statements were taken as read.

The External Auditor, Mrs. Yvonne Davis and Accountant, Mr. Ewart Baker were asked to join the head table.

Mr. Lawford Loney of National Public Health Lab-



In response the Chairman outlined that under the rules of the Thrift Society non-members are not able to access loans. He encouraged him to ask these persons to sign up to be members of the Society.

Miss Sharon Golding of the Auditor General's Department, noted that on examination of the Share Tables she was not clear what unclaimed shares were. The Chairman explained that unclaimed shares are shares of members who would have been members of the Society and who left the service and the shares have not been claimed.

This, he said, is retained on the book hoping to see those persons coming back to claim the shares. Miss Golding further asked how long would the shares remain on the books before it becomes the property of the Society as the figure have not changed since last year indicating no claim was made. The Chairman noted that the matter would be examined further to see the aging and how the Society may dispose of these accounts.

With the move by the Society to direct deposit funds to members' bank account, members questioned whether there would be any expected savings or reduction in processing fees. The Chairman pointed out that the inconvenience of waiting at the office for a cheque to be signed is no longer, to an extent. As the Society tries to improve customer service, he noted that in the future as we get more efficient we would be able to look at reduction of processing fees.

Mr. Peter James of South East Regional Health Authority, questioned the \$500 fee for making a withdrawal. The Chairman explained that the fee is a maximum amount, based on a percentage of the



amount being withdrawn. Mr. James also asked why the fees are not indicated on the notice board, to which the Chairman advised him that the fees are appropriately placed on the Notice Board and at the Cashier's window.

On a motion by Mr. Junior Dunn, Senior Member, seconded by Mrs. Deana Dixon-Reittie of Statistical Institute of Jamaica, the Auditor's Report and the Financial Statements were adopted.

Distribution of Net Income / Dividend / Payment

A resolution for the payment of a dividend of 1.5% which amounts to \$9.5 million approximately, \$2 million to General Reserve and \$4.2 million to Retained Income was moved. with that said, he accepted a resolution for the dividend was moved by Miss Icolyn Coulbourne, Committee Member and seconded by Miss Keisha James of South East Regional Health Authority. It reads:

In accordance with Rule 22 (c) the Committee of Management declared a dividend of 1.5% payable



on shares held at November 30, 2015 to shareholders on the Register of Members at February 28, 2016.

BE IT RESOLVED THAT as is customary dividend be paid to members with no loans or loans within Shareholdings and that members with loans in excess of shareholding elect to have dividend credited either to their shares or loan accounts.

A dividend of 1.5% payable on shares held at November 30, 2015 was approved. It would be paid to members with no loans in excess of shareholdings elected to have dividend credited to their share or loans accounts.

Early Bird Prize

The Early Bird Prize was won by Mrs. Sharon Anderson, Senior Member.

The Chairman congratulated Mrs. Anderson and then invited Miss Gillian Corrodus, Vice President of JCSA to serve as Election Officer to conduct the Election of Members.



Election of Officers and Members

With Miss Corrodus, assuming the role as Election Officer, the business of conducting elections for the positions of 2nd Vice Chairman and three (3) members of the Committee of Management namely, Miss Georgia Mogg, Miss Icolyn Coulbourne and Mr. Gary Mowatt was undertaken and with there being no other nominations for the positions, in accordance with Rule XXX11, the nominees were returned by acclamation to the positions as indicated.

- · Mr. Hugh Martin 2nd Vice Chairman
- Miss Icolyn Coulbourne Committee Member
- Miss Georgia Mogg Committee Member
- Mr. Gary Mowatt Committee Member

The Chairman, thanked Miss Corrodus for her services as Election Officer and Mr. Mowatt expressed appreciation on behalf of those returned by inviting them to stand with him at the centre of the stage. He noted that they all represented over 50 years combined service to the Thrift Society and they would continue to serve for another fifty (50) years, however for now just the three (3) years. He, on behalf of the other elected Members promised they would all serve with the same fiduciary responsibility, integrity, character and dedication.

Appointment of Auditor

The Chairman pointed out that in accordance with Rule 23 the Auditor shall be appointed by members at the Annual General Meeting and shall hold office for one (1) year and be eligible for re-election.

Mrs. Yvonne E. Davis, ACCA, FCA having been appointed as Auditor to the Society during the previous year has indicated her willingness to continue to serve in that capacity.



On a motion by Mr. Fred Manderson, Member of the Committee of Management and seconded by Mr. George Thorpe, Department of Correctional Services the Annual General Meeting approved the appointment of Mrs. Yvonne Davis as the Society's Auditor for the ensuing financial year of 2016/2017.

Any Other Business

ID and Loan Eligibility: Mr. Junior Dunn, Senior Member, enquired why is it that members cannot use their Civil Service identification to transact business at the Society's office. He also asked why a member is unable get a million dollars to borrow. In response the Chairman pointed out that with all financial institutions we seek to have what is called a Government regulated identification which is your Driver's License, your Passport or your National Registration ID. These he said are the three acceptable identification at all financial institutions and so the Society is conforming with that. In response to the second question, the Chairman outlined that as long as a member is qualified for

a loan he or she can get that loan. He encouraged Mr. Dunn to advise those Members to save more in order to build their eligibility.

Additional Space

The Chairman informed members that for some time the Society has been crammed for space at 10 Caledonia Avenue and so the Committee of Management has been trying to find ways of extending that space to make sure our members are more comfortable. He made note that it is going to take some time before we can get to that point but the Society has spent \$57.1 million in the acquisition of a property at No. 12 Caledonia Avenue (next door to the Society's office) and the next step is to look at the development of the property. In the short term we will be using the property for additional parking to relieve the congestion at 10 Caledonia Avenue. He said members will be kept abreast as the plans materialized.

Fit and Proper Policy

In keeping with the current practices and requirement of financial institutions, the Society has established a fit and proper policy which would affect persons holding office and those seeking to hold office. It will also affect certain members of staff depending on the level that occupy and so in keeping with Rule 17, paragraph 7 of the Rules of the Society, we have made an additional by-law which will be there to assist in governing the policy. A fit and proper questionnaire has also been developed which would be used in 2017 and those seeking office and those who are in office would have to abide by the requirements of the Fit and Proper Policy.

New Opening Hours: The Chairman made note of the new opening hours which he advised is going well and that members are appreciative of it. He noted that it took some time to get there but we had to ensure that the logistics were all there.

Enhanced ICT Platform

During the year, the Society also did some extensive enhancement to its information technology platform. Apart from overhauling the system for added security and greater efficiency the Society has been able to offer additional services to you our members. Members now have the ability to go online to access their account in order to determine their eligibility for the various products. Members can also determine what their balances are on line consequently there is no need for statements again.

Commendation for Quality Service

Mr. Clarence Frater of Ministry of Industry Commerce and Agriculture mentioned the improved service at the Society's office, noting that as one of the persons using the facility as a member, he commended particularly the front line staff who deals with the membership on a daily basis.

He noted that he has seen significant improvement to the quality of customer service that is being provided to the membership and while the management must take some credit for that, the line staff ought to take utmost credit.

The Chairman encouraged the membership to ensure that the Society has their contact information in order to assist in improving our Customer Service.

Members were also advised that applications for Committee Loans are accepted online and so particularly for our rural Members this is a major improvement.



Christmas Basket

The Christmas Basket Plan which is to come on stream December 1, 2016 was also introduced. Members would be asked to contribute a monthly payment of \$2,000.00 for a period of twelve (12) months directly to the Society's Office and not by salary deduction.

Following a question asked by Miss Dionne Fraser, Ministry of Health, Mr. Anderson, Secretary/Manager explained that payments would be allowed directly to the Society's Bank Account and the Account would be updated accordingly.

As pointed out by Mr. Leslie Campbell, Member of the Committee of Management, some Ministries and Departments take some time for their deduction to come to the Society and as a result a decision was taken against the monies for the Christmas Basket coming to the Society by salary deductions.

Several other questions were raised by the following members namely Miss Suzette Grant, Forestry Department regarding the additional incentive to the basket and Miss Stacy-Ann Diaz regarding the





amount of fund a member could have in the basket and Mr. Michael Thompson of Statistical Institute of Jamaica whether members who can afford it could pay more.

The Chairman informed that unfortunately the details were not before him. He further advised that the application forms would be available in the next two weeks and all other details would be available at that time at the office.

Partner Plan Product

Mrs. Sharon Anderson made a suggestion that the Society could look at another product in the form of a Partner Plan, given the fact that members are speaking about paying a little more. She also suggested that the Partner Plan could have different stages depending on the affordability of members.

An interest payment could also be considered to encourage members to save toward special activities.

Mr. George Thorpe questioned whether the inter-

est earned would be taxed, to which the Chairman informed that all earnings have a withholding tax component which is taken out at source which is 25% of interest earned and the Society would be obligated to withdraw this amount.

Following questions raised by Mr. Dunn whether the funds could be withdrawn during the year and if the Bank of Jamaica regulations have affected the Society's operations in any way, in response the Chairman pointed out that the funds could only be withdrawn at the end of the period. He continued that the Bank of Jamaica's Regulations have not yet affected the Society. He reminded Members that the Society is registered under the Industrial and Provident Societies Act and not the Co-operatives Societies Act which the Bank of Jamaica was now actively engage in taking supervision of.

Family Indemnity Product

Mr. Dunn enquired whether the Society could look at a product like the Family Indemnity Plan to take care of funeral expenses. In response the Chairman noted that the family indemnity plan is confined to the Co-operative Societies and the Society is registered under the Industrial and Provident Societies Act and we would have to seek permission of the Registrar in order to introduce such a product. He noted however that it is a product worthy of consideration and the Society would have to look at seeking the permission to offer this product.

Increase Motor Vehicle Loan

Mr. Thorpe enquired regarding Motor Vehicle Loan and whether the Society would consider increasing the amount offered at this time. In response, the Chairman informed that the Society has no immediate plans to increase the ceiling which currently

stands at \$800,000.00 dollars. The exposure he said is high as security for all loans is minimal. Mr. Thorpe further suggested that a member who does not have a loan to consolidate could seek a waiver and merge both loans to be able to purchase a motor vehicle. He also suggested reducing the age of the motor vehicle so that everyone can benefit. The Chairman promised to look at the suggestion put forward.



Office Outside Kingston

Mr. Thomas enquired whether the Society would be looking at placing an office in the rural area as there are members in the north, south, east and west. In response the Chairman pointed out that an additional office would be additional cost to the Society. He noted what we have been doing is using the facilities that we have extended to those Members and so apart from the visits that are made from time to time to those areas, we have online services and that certainly is going to be a benefit to Members out in the rural areas.



ed with a token of appreciation. Mrs. Pringle-Ximinnies welcomed Mrs. Tifonie Powell-Williams, General Secretary of the Jamaica Civil Service Association to the meeting.

Closing Remarks

The Chairman thanked everyone. He noted that it is an Annual General Meeting plus, adding that we saw rising stars, dancehall queens and Miss Lou imitates and that is an interesting side of our Annual General Meeting.

He pointed out that we have come to the end of the 76th Annual General Meeting and on behalf of the Committee of Management expressed appreciation to our

valuable Members for their continued confidence and goodwill in the Thrift Society. He noted that the progress that the Society continues to make would not have been possible without our members.

He also expressed thanks to our loyal and dedicated staff and all who have in their respective ways contribute to the success of the organisation. He thanked our Auditors, the Officers and Staff of our affiliated organizations, the Jamaica Civil Service Association, JCSA Limited, JCSA Housing Company, all our sponsors and other persons and organization that assisted the Society in making 2015 a successful year.

The Chairman said he continues to look to the fu-

ture with confidence and gave full assurance of continued responsible leadership and guidance of the affairs of our Thrift Society so that we can continue to serve the interest and the needs of the Public Sector Employees, the Government Pensioners and their families as well as the wider social and economic development of our nation.

He lauded the success of the meeting and wished all a pleasant evening and invited a motion for the adjournment.

Adjournment

On a motion by Mrs. Sharon Anderson, Senior Member and seconded by Mr. O'Neil Grant, President of the Jamaica Civil Service Association, the meeting was adjourned at 5:00 p.m.

Gratitude: Mrs. Edith Stewart, Senior Member expressed gratitude to the Society for its assistance when she was burnt out and the continuing help as she rebuilds her life. In expressing appreciation to Mrs. Stewart for her words of kindness, the Chairman pointed out that sometimes we speak of the bad and not of the good and he was very happy that her experience at the Society is a rewarding one.

Spot Prizes

Mrs. Marva Pringle-Ximinnies noted that Mrs. Angella Kitchener had been Member of the Society since 1968. She was one of the first members to have arrived and as such she requested Mr. Cebert Mitchell to escort her to the front of the room to be present-



The 2016 Performance: Report of the Committee of Management

Overview

In what was an essentially tough business year, the Jamaica Civil Service Mutual Thrift Society Ltd. managed to complete another successful year of operations. And for that we are grateful!

The Society posted positive results in spite of the stringent fiscal measures adopted by the Government of Jamaica under a four-year Extended Fund Facility with the International Monetary Fund.

These measures presented a challenging environment for businesses and individuals, including Public Sector employees, who had to bear the brunt of some of the economic adjustments. The Thrift Society exercised prudent fiscal management of its affairs resulting in an increase in profits during the financial year under review.

Responding to the needs and demands of members, the Society introduced several new loan products, such as the Consolidation Loan; tweaked the popular Education Loan and improved its Information Technology Loan. The maximum amount for

Emergency Loans was also increased to \$100,000.

With these actions to better satisfy our Members' needs the Society's Loan Portfolio increased by approximately 15.7% from \$823.6 million in 2015 to \$942.2 million at the end of the 2016 financial year. Consequently, the Society realised an increase of \$22.7 million in Interest Income, or approximately 17.4% from \$130.4 million in 2015 to \$153.1 million in 2016.

Members Shareholdings on the other hand grew by 10% from \$743.4 million to \$816.7 million. This growth can be attributed in part to our increased marketing effort and presence in several Ministries, Departments and Agencies. Membership moved from 12,396 in 2015 to 13,204 in 2016, an increase of 6.5%.

With this overall positive result, the clear message from our 2016 performance is that your Thrift Society was able to weather the challenging times.

Financial Performance

Share Capital

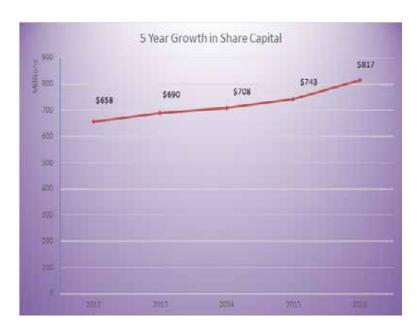
Through innovative policy mixes, the Society doubled the rate of increase in Members' shareholdings by 10% or by \$74 million in 2016, when compared to a 5% increase or \$35 million in 2015.

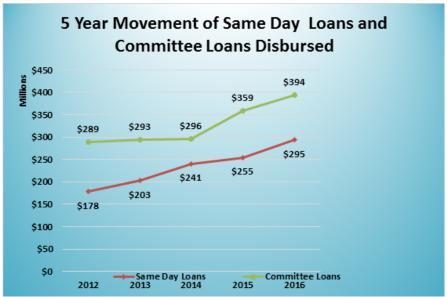
Loans to Members

With the introduction of new loan products along with improvements to others, there was a 12% increase in the value of loans approved by the Committee of Management. Most impressive were the Education and Home Improvement loans which featured a lot in their increasing values. Similarly, the value of Same Day Loans (SDL) approved recorded a 16% increase over the previous financial year.

Due to improved operational efficiency, members visited the Society's office less and were able to borrow higher amounts. While there was a decrease in the number of loans approved from 26,061 to 24,601, the Society recorded a 14% increase in the







value of loans disbursed moving from \$613.7 million at November 30, 2015 to \$686.4 million at November 30, 2016.

With the introduction of the long-demanded Consolidation Loan product, the Society saw less loans being consolidated by other financial institutions. This reversal resulted in the Society consolidating approximately \$68 million of external loans during the financial year under review.

The five year analysis (see graph above) indicates a rising trend between Same Day Loans and those approved by the Committee. It is expected that this trend may change due to a higher demand for Education Loans. The Society is poised to have a greater presence in a market that has become very dynamic and even more competitive since 2012.

The total value of loans disbursed during the financial year under review was \$688.4 million, up from \$613.7 million. The number and main

categories of loans disbursed are displayed in Table 1:

Interest Income

With the introduction of the Consolidation Loan product, the Society's revenue from loan interest was impacted positively, as Members focused on refinancing their loans at other financial institutions. The was an overall increase of \$22.7 million or 5% in loan interest, moving from \$130.4 million in 2015 to \$153.1 million in 2016. Processing fees also a contributed to income. This grew by approximately 23% from \$8.9 million

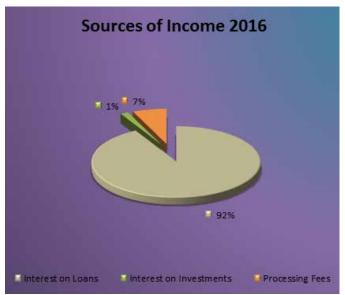
in 2015 to \$10.9 million in 2016 The shift in economic environment is reflected on income from invest-Table 1

2015

2016

	2010			2013
	Qty	Value	Qty	Value
Same Day Loans				
Cash Loans	8068	127,197,805.73	9026	128,674,449
Emergency Loans	13001	167,503,394.94	13186	125,983,225
	21069	294,701,200.67	22212	254,657,674
Committee Loans				
	4404	101 010 007	4050	00 200 447
Consumer Durables	1124	101,610,297	1258	98,398,117
Consolidation of Debt	352	68,032,546	386	68,562,574
Education	785	81,595,231	774	59,841,148
Home Improvement	408	57,766,055	430	46,263,616
Motor Vehicle Repairs & Insur.	318	42,287,961	380	43,606,353
Medical, Dental & Funeral	147	13,268,475	154	12,089,127
Travel & Vacation	90	8,817,820	72	6,866,360
Computer Acquisition	112	9,373,895	68	4,150,299
Utilities	49	2,027,048	66	2,123,550
Business Venure	23	2,586,400	23	1,483,300
Other Committee Loans	124	6,423,000	261	17,178,268
	3532	393,788,727	3849	359,079,412
	24601	688,489,928	26061	613,737,086





In order to better manage the upgraded network, facilitate better maintenace and improve efficiency in several areas of our operation, the Society did a reorganization of the staff complement in the IT Department. This has resulted in improved productivity.

The Pie Chart (see page 21) shows the movement of major operating and administrative expenses in the current and previous financial years, November 2016 and November 2015.

	\$31,766,317
Retained Income	\$ 12,864,654
General Reserve	\$ 4,000,000
Proposed Dividend	\$ 14,901,663

Dividend

In accordance with Rule XXII (c) we have declared a dividend of 2% payable on shares held at November 30, 2016 to Shareholders on the Register of Members at February 28, 2017.

As is customary, we recommend that dividend be paid to members with no loans or loans within shareholdings and that members with loans in excess of shareholding elect to have dividend credited either to their shares or loan accounts.

Non-Performing Loans

A Non-Performing Loan is one on which the agreed monthly payment has not been received for a period of three consecutive months or more.

The Society's Non-Performing Loans stands at 2.6% of our Total Loan Portfolio. At the end of the financial year, Non-Performing Loans amounted to \$24.7 million from a Loan Portfolio of \$942.2 million. The number of such cases and the total amounts outstanding at November 30, 2016 are displayed in Table 2.

Of the one hundred and nine (109) Non-Performing Loans amounting to \$24.7 million; seventy-six (76) amounting to \$21.6 million resulted from retirements from the Public Service and death of Members. These loans will be satisfied from pension gratuities payable by the Accountant General's Department and settlements from the Loans Redemp-

ments which contributed only 1% to Gross Income. The Pie chart above illustrates the sources of Gross Income as at November 30, 2016.

Operational and Administrative Expenses

Even though operating and administrative expenses increased over the previous financial year, cost cutting measures continue to positively impact different levels of expenditure as the rate of increase fell below 5%, when compared with the 2015 financial year.

A major objective of the Society's Strategic Plan 2014 – 2017 was to contain cost by implementing measures that would see reductions in most cost centers. Operating and Administrative Expenses for the financial year 2016 was \$129.2 million, which represents an increase of \$7 million over the previous period.

Allocation of Expenses

	2016	2015
	\$	\$
Staff Costs	80,074,342	78,996,265
Members Security	7,971,175	6,309,418
General	32,292,263	31,237,119
Establishment	4,751,045	4,151,767
Financial Cost	4,157,684	1,517,935
	129,246,509	122,212,504

Distribution of Net Income after Taxation

The Thrift Society realised a surplus of \$37.2 million as at November 30, 2016. This represents an increase of approximately \$19.3 million over the previous year's surplus of \$17.9 million. We recommend that after provision of \$5.5 million for taxation, the Net Profit of \$31.7 million be appropriated as follows:-



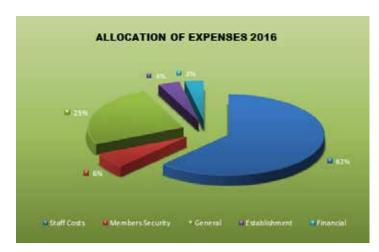


Table 2 - Non Performing Loans

		cases and nts in millions 16		f cases and nt in millions 15	Remarks
Accountant General's Department	62	\$20.3	35	\$11.2	Awaiting pension/ gratuity settlement
Loans Redemption Fund	14	\$1.3	13	\$1.3	Awaiting proof of death for settlement
Surety Accounts	33	\$3.1	44	\$2.3	Action for recovery being pursued
Total Outstanding	109	\$24.7	92	\$14.9	

tion Fund.

Membership

Membership of the Society as at November 30, 2016 stood at 13,204, an increase of 6.5% over comparative figure of 12,396 at the end of the previous year. Membership in the Society over the past five (5) years has reflected an overall 29.5% growth as shown in Table 3.

Loans Redemption Fund and Shares Enhancement Fund

The objectives of these Funds are as outlined:

a) The Loans Redemption Fund was established in 1971 to provide a fund from which any loan balance owing by a member, at the time of death or permanent disability, would be settled, thereby relieving his / her beneficiary of any liability. The Fund is built up by a surcharge of 0.2% on the monthly loan balance of members.

b) The Shares Enhancement Fund was created in 1991 to provide for payment to a beneficiary by matching the shareholding of a member in the event of death or permanent disability. The monthly contribution to this fund is 0.08% of members' shareholding and is paid entirely by the Society.

During the year, claims against the Loans Redemption Fund were satisfied to the extent of \$3.8 million while claims against the Shares Enhancement Fund amounted to \$2.7 million.

The value of these Funds at November 30, 2016 were:

Loans Redemption Fund \$186 million

Shares Enhancement Fund \$56.6 million

Opening Membership
New Members
Resigned Members
Closing Membership

Further details are shown in the Financial Statements.

Marketing and Communications

i) Outreach Programmes

Table 3

In partnership with the Jamaica Civil Service Association, an information booth was set up at its Open Day held at Jacisera Park on May 6, 2016. Members and potential Members were sensitized about the Society's products and services. During this activity, we were able to attract several new Members.

74210				
2016	2015	2014	2013	2012
12,396	11,700	10,936	10,189	9,626
1,059	946	981	850	672
(251)	(250)	(217)	(103)	(109)
13,204	12,396	11,700	10,936	10,189



While on visits to Ministries, Departments, and Agencies, the Society continues to utilize its technological capabilities in providing members with their account information instantaneously.

A team including the Secretary/Manager and Staff visited the Accountants General's Department during the month of April 2016. Members of staff also visited other Agencies including the Forestry Department and the Ministry of Local Government and Community Development just to name a few.

From these visits members have been expressing their satisfaction with the efforts of the Society in extending itself to satisfy their needs. They also made several suggestions on service delivery improvements and these are currently being reviewed. In fact, arising from those suggestions, the Committee of Management has introduced a Member Service Unit in 2016. This Unit will be visiting MDAs to promote the Society's products and services, attend to current Members' needs as well as to recruit new Members.

ii) Corporate Responsibility

The Society participated in the Sagicor Sigma Corporate Run held on February 21, 2016. Our contribution to this charity was in aid of the Jamaica Cancer Society and the Black River Hospital, Pediatric Unit. The Society continued its contribution to Civic Associations, and education and community projects, which demonstrated commitment to our corporate social responsibility. See below a list of some organizations that have benefited from our generosity during the year:

- Department of Correctional Services
- Providence Methodist Church

- The United Church Men's Fellowship
- Litchfield Baptist Church
- Optimist Club of Kingston
- St. Richard of Chichester Roman Catholic Church
- Free Hill Primary and Infant School
- Calabar High School
- · Community Safety and Security Branch
- · Lay Magistrates Association of Jamaica
- Jamaica Government Pensioners Association
- Bound Brook Basic School
- The Salvation Army
- Hyacinth Lightbourne Memorial Association
- Jeanette Grant-Woodham Education Foundation
- Jamaica Cancer Society
- Friends of Mona Rehabilitation Centre
- Jamaica Civil Service Association
- Office of Disaster Preparedness and Management (O.D.P.E.M)
- Missionaries of the Poor
- Mustard Seed Communities
- Kingston and St. Andrew Corporation-Poor Relief Department

We continued our sponsorship of Mr. Owen Greaves, Correctional Officer of the Department of Correctional Services, who participated in the Reggae Marathon.

We are pleased to report that Mr. Greaves, who continues to promote the Thrift Society, was placed 24th overall in this year's Marathon.

Staff Training

We continue to invest in the training and development of our staff through customized internal and external courses, seminars and workshops. Two (2) Members of staff attended the General IT Audit Techniques Workshop hosted by the Centralised Strategic Services Limited while two (2) others were exposed to training in Telephone Techniques Training provided by Cari-Code.

Other members of staff were exposed to Research Coaching for HR Practitioners and Customer Service training during the financial year.

In-house training is a continuous process as we seek to provide a multi-skilled team to ensure that you our members consistently receive quality service.

Scholarships

We awarded eight (8) Scholarships and five (5) Bursaries awarded in September 2016 to Members' children attending Secondary Institutions. It should be noted that the continuation of the scholarships each year is dependent on the academic performance, conduct and participation in extra-curricular activities of the awardees.

Attendance at Meetings

There were fifty-one (51) regular meetings of the Committee of Management and fifty-six (56) Sub-Committee Meetings during the period December 1, 2015 to November 30, 2016. Sub-Committee meetings held during the period comprised of the following:

Sub Committee	Meetings Held
Finance	18
Human Resource	7
Information Technology	5
Marketing	12
Pensions	4
Real Estate	3
Other	7



Table 4

Names Mr. Errol Miller (Chairman)	Regular 47	Excused 4	Remarks Granted Leave
Mrs. Marva Pringle-Ximinnies (1st Vice-Chairman)	50	1	Granted Leave
Mr. Hugh Martin (2 nd Vice-Chairman)	47	4	Granted Leave
Mr. Leslie Campbell	50	1	Granted Leave
Mr. Gary Mowatt	51		
Mr. Fred Mandemon	50	1	Granted Leave
Miss Georgia Mogg	51		
Mrs. Marguerite Clare	51		
Mrs. Lelieth Barrett-Hamilton	50	1	Granted Leave
Mrs. Gennetta Smilde	46	5	Granted Leave
Miss Icolyn Coulbourne	51		
Mr. Cebert Mitchell	51		

Table 4 shows the attendance of each member at the fifty one (51) regular meetings of the Committee of Management.

Appointment of Auditor

Mrs. Yvonne E. Davis, ACCA, FCA, having been appointed as Auditor to the Society at the last Annual General Meeting and having intimated her willingness to continue as the Society's Auditor, is eligible for election in accordance with Rule XXIII.

Obituary

The Committee of Management extends sincere condolences to the families and friends of Members who passed on during the financial year. The list of those Members appears on page 7 of this report.

Acknowledgements

The Committee of Management takes this opportunity to express its appreciation to you, our valued Members for your continued confidence and good-

will in the Society.

The achievements and successes would not have been possible without our loyal and committed staff.

To the Auditor, Officers and Staff of the Jamaica Civil Service Association, JCSA Limited, JCS Housing Company, and all other persons and organizations that assisted us to realize another successful year, we say thanks.

Errol Miller Chairman



Independent Auditor's Report

Yvonne E Davis

To the Members of The Jamaica Civil Service Mutual Thrift Society Limited (A society registered under the Industrial and Provident Societies Act)

Report on the Financial Statements

I have audited the accompanying financial statements of The Jamaica Civil Service Mutual Thrift Society Limited as set out on pages 2 to 25, which comprise the statement of financial position as at November 30, 2016, the statement of comprehensive income, statement of changes in members' equity and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes.

Management's Responsibility for the Financial Statement

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with International Standards on Auditing. Those Standards require that I comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material

misstatements.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatements of the financial statements, whether due to fraud or error.

In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis



for my audit opinion.

Opinion

In my opinion, the accompanying financial statements give a true and fairview of the financial position of the society as at November 30, 2016 and of the financial performance and cash flows for the year then ended, in accordance with International Financial Reporting Standards.

Report on Other Legal and Regulatory Requirements

As required by the Industrial and Provident Societies Act, No. 156 I have obtained all the information and explanations which, to the best of my knowledge and belief, were necessary for the purpose of my audit.

In my opinion, proper accounting records have been maintained, so far as appears from my examination of those records, and the accompanying financial statements are in agreement therewith and give the information required by the Industrial and Provident Societies Act, in the manner so required.

7

13 North Avenue Kingston 5 Jamaica

HARTERED ACCOUNTANT May 25, 2017



FINANCIAL STATEMENTS

Statement of Financial Position	29
Statement of Comprehensive Income	30
Statement of Changes in Equity	31
Statement of Cash Flows	32
Notes to the Financial Statements	33
Special Funds	
- Balance Sheet / Shares Enhancement Fund	53
- Income & Expenditure / Shares Enhancement Fund	54
- Notes to Shares Enhancement Fund	55
- Balance Sheet / Loans Redemption Fund	56
- Income & Expenditure / Loans Redemption Fund	57
- Notes to Loan Redemption Funds	58
- Balance Sheet / Staff Loan Fund	59
- Income & Expenditure / Staff Loan Fund	60

	Note	2016 <u>\$</u>	2015 \$
ASSETS			
Earning assets			
Investments classified as available-for-sale	5	9,965,113	8,256,186
Investments classified as loans and receivables	6	42,795,156	40,454,141
Loans and interest owed by members	7	942,218,106	823,634,105
Cash and bank balances	8	4,472,170	4,201,185
		999,450,545	876,545,617
Non-earning assets			
Deferred tax asset	9	433,197	611,376
Property, plant and equipment	10	66,063,381	7,454,551
Other assets	11	6,430,569	39,078,195
Cash and bank balances	8	23,790,694	4,590,205
		96,717,841	51,734,327
TOTAL ASSETS		1,096,168,386	928,279,944
Assets of administered funds	12	246,325,655	221,174,159
TOTAL CONSOLIDATED ASSETS		1,342,494,041	1,149,454,103
LIABILITIES AND EQUITY:			
Liabilities			
Proposed dividends		9,188,503	7,180,405
Bank overdraft	8	1,792,751	
Trade and other payables	13	45,923,224	34,804,571
With-holding tax		10,252,780	4,825,635
Income tax		6,029,571	2,586,437
		73,186,829	49,397,048
Long term advances	14	102,303,894	78,982,737
Long term loan	14a	23,938,449	
		126,242,343	78,982,737
Equity			
Share capital	14b	821, 866, 383	743,467,462
General reserves	15	34,000,000	32,000,000
Fair value reserves	15a	9,784,383	8,075,456
Capital reserves	15b	551,195	551,195
Asset reserves	15c	62,753	62,753
Retained earnings		30, 474, 500	15,743,293
		896,739,214	799,900,159
TOTAL LIABILITIES AND EQUITY		1,096,168,386	928,279,944
Administered funds	12	246,325,655	221,174,159
TOTAL CONSOLIDATED LIABILITIES AND EQUITY		1,342,494,041	1,149,454,103

The accompanying notes form an integral part of the Financial Statements.

The financial statements on pages 2 to 25 were approved and authorised for issue by the Committee of Management on and are signed on its behalf by:

Errol L. Miller Chairman

Marva Pringle-Ximinnie 1st Vice Chairman

STATEMENT OF FINANCIAL POSITION

For the year ending November 30, 2016

STATEMENT OF COMPREHENSIVE INCOME

For the year ending November 30, 2016

Interest income	<u>Note</u>	<u>2016</u> <u>\$</u>	<u>2015</u> <u>\$</u>
Loans to members		153,101,228	130,421,471
Cash resources and investment securities		2,523,628	841,508
Cash recourses and investment essentiate		155,624,856	131,262,979
Non-interest income			
Processing fees and other income	16	10,906,207	8,899,360
Total income		166,531,063	140,162,339
Operating expenses			
Staff costs	17	(80,074,342)	(78,996,265)
Other operating expenses	18	(48,017,495)	(43,216,239)
Total expenses		(128,091,837)	(122,212,504)
Surplus for the year before taxation		38,439,226	17,949,835
Income tax expense	19	(6,700,010)	(2,180,944)
Surplus for the year after taxation		31,739,216	15,768,891
Other comprehensive income for the year			
Items that may be reclassified to surplus or deficit: Net change in fair value of available-for-sale financial assets		1,708,927	2,403,765
Total Surplus and Other Comprehensive Income for the Year		33,448,143	18,172,656

	Share Capital	General Reserves	Fair Value Reserves	Capital Reserves	Asset Reserves	Retained Earnings	Total
		<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>	<u>\$</u>
Balance as at November 30, 2014	708,340,054	30,000,000	5,671,691	551,195		13,357,989	757,920,929
Comprehensive income Net surplus for the year	-	-	-	-	-	15,768,891	15,768,891
Other comprehensive income Change in fair value of equity investments	-	-	2,403,765	-	-	-	2,403,765
Total comprehensive income		-	2,403,765	-		15,768,891	18,172,656
Transactions with members							
Under-provision for dividends 2014	-	-	-	-	-	(1,809,714)	(1,809,714)
Dividends 2015 (proposed)	-	-	-	-	-	(9,573,873)	(9,573,873)
Asset reserves	-	-	-	-	62,753	-	62,753
Net issues and withdrawals	35,127,408	-	-	-	-		35,127,408
Total transactions with members	35,127,408	-		-	62,753	(11,383,587)	23,806,574
Transfer to general reserves		2,000,000	-	-	-	(2,000,000)	-
Balance as at November 30, 2015	743,467,462	32,000,000	8,075,456	551,195	62,753	15,743,293	799,900,159
Comprehensive income							
Net surplus for the year	-	-	-	-	-	31,739,216	31,739,216
Other comprehensive income							
Change in fair value of equity investments	-	-	1,708,927	-	-	-	1,708,927
Total comprehensive income			1,708,927	-		31,739,216	33,448,143
Transactions with members							
Under-provision of dividends 2015	-	-	-	-	-	(2,490,959)	(2,490,959)
Dividend 2016 (proposed)	-	-	-	-	-	(12,251,337)	(12,251,337)
Net issues and withdrawals	78,133,208	-	-	-	_	-	78,133,208
Total transactions with members	78,133,208		•		•	(14,742,296)	63,390,912
Transfer to general reserves	-	2,000,000	-	-	-	(2,000,000)	-
Balance as at November 30, 2016	821,600,670	34,000,000	9,784,383	551,195	62,753	30,740,213	896,739,214

STATEMENT OF CHANGES IN EQUITY

For the year ending November 30, 2016

STATEMENT OF CASH FLOWS

For the year ending November 30, 2016

Surplus for the year before taxation Total surplus and other comprehensive income for the year: 33,448,143 18,172,656 Adjustments to reconcile total comprehensive income to net cash provided by operating activities: (1,708,927) (2,403,765)		Note	<u>2016</u> \$	<u>2015</u> \$
Adjustments to reconcile total comprehensive income to net cash provided by operating activities: (1,708,927) (2,403,765) Gain on available for sale investments (1,708,927) (2,403,765) Income Tax Expense 6,700,010 2,180,944 Depreciation 1,651,762 1,623,003 Operating cash flows before movements in working capital 40,090,987 19,572,838 (Increase)/decrease in current assets/liabilities 32,647,626 (32,449,291) Trade and other payables 11,118,653 23,863,879 With-holding tax payable 5,427,145 (7,894,108) With-holding tax payable 5,427,145 (7,894,108) Income tax (3,034,428) (605,437) Net cash provided by operating activities 86,249,983 2,487,881 Cash flows from investing activities (112,778,466) (11,745,249) Loans and interest owed by members (118,584,001) (65,332,673) Investments classified as loans and receivables (2,341,015) (772,183) Acquisition of fixed assets (80,260,592) (4,836,659) Net cash used in investing activities 23,321,157	Surplus for the year before taxation			
cash provided by operating activities: Gain on available for sale investments (1,708,927) (2,403,765) Income Tax Expense 6,700,010 2,180,944 Depreciation 1,651,762 1,623,003 Operating cash flows before movements in working capital 40,090,987 19,572,838 (Increase)/decrease in current assets/liabilities Other assets 32,647,626 (32,449,291) Trade and other payables 11,118,653 23,683,879 With-holding tax payable 5427,145 (7,984,108) With-holding tax payable 5427,145 (7,984,108) Income tax (3,034,428) (605,437) Net cash provided by operating activities 86,249,983 2,487,881 Cash flows from investing activities (11,745,249) (65,332,673) Investments classified as loans and receivables (118,584,001) (85,332,673) Investments classified as loans and receivables (234,1015) (772,183) Acquisition of fixed assets (60,260,592) (4,836,659) Net cash used in investing activities 23,321,157 47,403,846	Total surplus and other comprehensive income for the year:		33,448,143	18,172,656
Income Tax Expense	·			
Depreciation	Gain on available for sale investments		(1,708,927)	(2,403,765)
Operating cash flows before movements in working capital 40,090,987 19,572,838	Income Tax Expense		6,700,010	2,180,944
(Increase)/decrease in current assets/liabilities 32,647,626 (32,449,291) Trade and other payables 11,118,653 23,863,879 With-holding tax payable 5,427,145 (7,894,108) Income tax (3,034,428) (605,437) Net cash provided by operating activities 86,249,983 2,487,881 Cash flows from investing activities (12,778,466) (11,745,249) Loans and interest owed by members (118,584,001) (65,332,673) Investments classified as loans and receivables (2,341,015) (772,183) Acquisition of fixed assets (60,260,592) (4,836,659) Net cash used in investing activities (193,964,074) (82,686,764) Cash flows from financing activities 23,321,157 47,403,846 Long term advances 23,393,449 - Long term loan 23,938,449 - Members' shares issues and withdrawals (net) 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents at beginning of year 8,791,390 6,459,019	Depreciation		1,651,762	1,623,003
Other assets 32,647,626 (32,449,291) Trade and other payables 11,118,653 23,863,879 With-holding tax payable 5,227,145 (7,894,108) Mith-holding tax payable 89,264,411 3,093,318 Income tax (3,034,428) (605,437) Net cash provided by operating activities 86,249,983 2,487,881 Cash flows from investing activities 12,778,466 (11,745,249) Loans and interest owed by members (118,584,001) (65,332,673) Investments classified as loans and receivables (2,341,015) (772,183) Acquisition of fixed assets (60,260,592) (4,836,659) Net cash used in investing activities (193,964,074) (82,686,764) Cash flows from financing activities 23,321,157 47,403,846 Long term advances 23,323,384,49 - Long term loan 23,393,449 - Members' shares issues and withdrawals (net) 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723	Operating cash flows before movements in working capital		40,090,987	19,572,838
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Net cash provided by operating activities 89,284,411 3,093,318 (605,437)	Trade and other payables		11,118,653	23,863,879
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Net cash provided by operating activities 86,249,983 2,487,881 Cash flows from investing activities 500,000 (12,778,466) (11,745,249) Loans and interest owed by members (118,584,001) (65,332,673) Investments classified as loans and receivables (2,341,015) (772,183) Acquisition of fixed assets (60,260,592) (4,836,659) Net cash used in investing activities (193,964,074) (82,686,764) Cash flows from financing activities 23,321,157 47,403,846 Long term advances 23,938,449 - Long term loan 23,938,449 - Members' shares issues and withdrawals (net) 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723 2,332,371 Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8,791,390 6,459,019 Net cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 2			89,284,411	3,093,318
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Investments classified as loans and receivables	Dividends paid		(12,778,466)	(11,745,249)
Acquisition of fixed assets (60,260,592) (4,836,659) Net cash used in investing activities (193,964,074) (82,686,764) Cash flows from financing activities 23,321,157 47,403,846 Long term loan 23,938,449 - Members' shares issues and withdrawals (net) 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723 2,332,371 Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Loans and interest owed by members		(118,584,001)	(65,332,673)
Net cash used in investing activities (193,964,074) (82,686,764) Cash flows from financing activities 23,321,157 47,403,846 Long term advances 23,938,449 - Long term loan 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723 2,332,371 Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Comprised of: 4,472,170 4,201,185 Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Investments classified as loans and receivables		(2,341,015)	(772,183)
Cash flows from financing activities Long term advances 23,321,157 47,403,846 Long term loan 23,938,449 - Members' shares issues and withdrawals (net) 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723 2,332,371 Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Acquisition of fixed assets		(60,260,592)	(4,836,659)
Long term advances 23,321,157 47,403,846 Long term loan 23,938,449 - Members' shares issues and withdrawals (net) 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723 2,332,371 Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Net cash used in investing activities		(193,964,074)	(82,686,764)
Long term loan 23,938,449 - Members' shares issues and withdrawals (net) 78,133,208 35,127,408 Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723 2,332,371 Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Cash flows from financing activities			
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Net cash provided by financing activities 125,392,814 82,531,254 Increase in cash and cash equivalents 17,678,723 2,332,371 Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Long term loan		23,938,449	-
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Net cash and cash equivalents at beginning of year 8,791,390 6,459,019 Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Net cash provided by financing activities		125,392,814	82,531,254
Net cash and cash equivalents at end of year 8 26,470,113 8,791,390 Comprised of: Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Increase in cash and cash equivalents		17,678,723	2,332,371
Comprised of: 4,472,170 4,201,185 Cash and bank balances (earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Net cash and cash equivalents at beginning of year		8,791,390	6,459,019
Cash and bank balances (earning assets) 4,472,170 4,201,185 Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Net cash and cash equivalents at end of year	8	26,470,113	8,791,390
Cash and bank balances (non-earning assets) 23,790,694 4,590,205 Bank overdraft (1,792,751) -	Comprised of:			
Bank overdraft (1,792,751) -	Cash and bank balances (earning assets)		4,472,170	4,201,185
(, , , , ,)	Cash and bank balances (non-earning assets)		23,790,694	4,590,205
<u>26,470,113</u> <u>8,791,390</u>	Bank overdraft		(1,792,751)	
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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

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For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

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For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

For the year ending November 30, 2016

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10. PROPERTY, PLANT AND EQUIPMENT

11. OTHER ASSETS

This comprises:

Deposit on property Receivables and prepayments

Inventory of consumable stores

Property, plant and equipment consists of the following

	Land	Leasehold Improvement	Furniture & Fixtures	Computer Equipment	Office & Other Equipment	Motor vehicles	Total
At cost	\$	\$	\$	\$	\$	\$	\$
December 1, 2014	-	-	2,325,288	7,130,906	4,708,089	1,787,366	15,951,649
Additions	-	422,876	225,249	1,711,080	2,540,207	-	4,899,412
December 1, 2015	-	422,876	2,550,537	8,841,986	7,248,296	1,787,366	20,851,06
Additions	57,815,050	934,696	152,225	582,262	776,359	-	60,260,592
November 30, 2016	57,815,050	1,357,572	2,702,762	9,424,248	8,024,655	1,787,366	81,111,65
Depreciation							
December 1, 2014	-	-	2,163,961	7,001,184	2,250,889	357,473	11,773,50
Charge for the year	-	10,572	133,010	462,276	659,672	357,473	1,623,00
December 1, 2015	-	10,572	2,296,971	7,463,460	2,910,561	714,946	13,396,51
Charge for the year	-	33,939	88,587	449,008	722,755	357,473	1,651,76
November 30, 2016		44,511	2,385,558	7,912,468	3,633,316	1,072,419	15,048,27
Net Book Values							
November 30, 2016	57,815,050	1,313,061	317,204	1,511,780	4,391,339	714,947	66,063,38
November 30, 2015	-	412,304	253,566	1,378,526	4,337,735	1,072,420	7,454,55
November 30, 2014	-		161,327	129,722	2,457,200	1,429,893	4,178,14
The following rates are used	in the calculat	ion of depreciation	on:				
Leasehold Improvement			2 1/2%				
Furniture and Fixtures			10%				
Computer Equipment			20%				
Office and Other Equipment			10%				
Motor Vehicle			20%				

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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

12 ADMINISTERED FUNDS

Administered funds represent funds managed by the Society which is not intermingled with its own cash resources. These Comprise:

(a) Loans Redemption Fund

The loans redemption fund was establish in 1971 to provide a fund from which any loan balance owing by a member at time of death or permanent disability would be settled.

(b) Shares Enhancement Fund

The shares enhancement fund was created in 1991 to provide for payment to a beneficiary of twice the judgements holding of a member in the event of death or permanent disability. The monthly contribution of this fund is eighty cents in the \$1,000 of shareholding and is paid entirely by the Society.

(c) Staff Loan Fund

This represents funds held to facilitate small staff loans. The amount is initially established with funds from the Thrift.

Assets of Administered Funds

	Loans Redemption Fund	Shares Enhancement Fund	Staff Loan Fund	Total 2016	Total 2015
	\$	\$	\$	\$	\$
Property Purchase	20,150,000	-	_	20,150,000	20,150,000
Cash and Bank	12,707,306	9,321,595	107,515	22,136,416	15,296,695
Loans Receivable	122,779,421	32,341,569	3,745,377	158,866,367	118,941,914
Insurance Premium					
Receivable	-	-		-	2,980,632
Government Securities	38,590,040	11,697,801		50,287,841	49,825,895
Income Fund	13,985,856	-		13,985,856	13,098,794
With-holding Tax	9,160,416	4,308,348		13,468,764	15,459,630
Accounts Payable	(10,953,509)	(1,069,134)	(450,000)	(12,472,643)	(14,579,401)
•	206,419,530	56,600,179	3,402,892	266,422,600	221,174,159

Funds

	Loans Redemption Fund	Shares Enhancement Fund	Staff Loan Fund	Total 2016	Total 2015
	\$	\$	\$	\$	\$
Balance as at December 1	166,220,370	51,415,799	3,333,820	220,969,989	197,732,336
Net income for the year	20,102,214	5,184,380	69,072	25,355,666	23,441,823
Balance as at November 30	186,322,584	56,600,179	3,402,892	246,325,655	221,174,159

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For the year ending November 30, 2016

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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NOTES TO THE **FINANCIAL STATEMENTS**

For the year ending November 30, 2016

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

NOTES TO THE FINANCIAL STATEMENTS

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

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	Note	2016 \$	2015 \$
Assets	,,,,,,	*	•
Cash and cash equivalents	1	9,321,595	563,465
Government Securities	2	11,697,801	13,851,373
Accounts Receivable	3	32,341,569	33,138,397
Withholding Tax		4,308,348	4,719,902
•		57,669,313	52,273,137
Liabilities			
Accounts Payable		1,069,134	857,338
		56,600,179	51,415,799
Representing			
Revaluation Reserve		33,584	33,584
Shares Enhancement Fund		56,566,595	51,382,215
		56,600,179	51,415,799

SHARES ENHANCEMENT FUND

BALANCE SHEET

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

Errol L. Miller Chairman

Marva Pringle-Ximinnies 1st Vice Chairman

SHARES ENHANCEMENT FUND

INCOME & EXPENDITURE

For the year ending November 30, 2016

INCOME	2016 \$	2015 \$
	7.074.475	6 000 046
Contributions	7,971,175	6,928,216
Interest on Investment	786,968	1,047,916
	8,758,143	7,976,132
Expenditure Bank Charges Administrative Charges Settlement Claims	848,817 2,724,946 3,573,763	514,751 3,151,248 3,665,999
Net Income	5,184,380	4,310,133
Accumulated Fund: 01.12.15 Accumulated Fund: 30.11.16	51,382,215	47,072,082
Accumulated Fund: 30.11.10	56,566,595	51,382,215

1.	CASH AND CASH EQUIVALENTS		
	Cash at Bank	2016 <u>\$</u> 9,321,595	2015 <u>\$</u> 563,465
2.	GOVERNMENT SECURITIES		
	This comprise: GOJ Repos GOJ Stocks	2016 \$ - 11,697,801 11,697,801	2015 \$ 2,500,000 11,351,373 13,851,373
3.	ACCOUNTS RECEIVABLE		
		<u>2016</u> <u>\$</u>	<u>2015</u> <u>\$</u>

Jamaica Civil Service Mutual Thrift Society Limited

Insurance Premium Receivable

Loans Redemption Fund

Other

20,150,000

10,953,509

32,341,569

51,994

1,186,066

20,151,200

1,184,871

11,802,326

33,138,397

NOTES TO THE SHARES **ENHANCEMENT FUND**

For the year ending November 30, 2016

LOANS REDEMPTION FUND

BALANCE SHEET

For the year ending November 30, 2016

The accompanying notes form an integral part of the Financial Statements

	Note	2016 \$	2015 \$
Assets			
Cash and Cash Equivalents	1	12,707,306	14,699,344
Government Securities	2	38,590,040	37,974,522
Property Purchase		-	20,150,000
Scotia DBG:			
Premium Fixed Income Fund		6,015,281	5,665,681
Caribbean Income Fund		7,970,575	7,433,113
Receivables			2,980,632
Loans Receivable	3	122,779,421	79,549,410
Interest Receivable		53,054	-
Withholding Tax		9,160,416	10,739,727
· ·		197,276,093	179,192,429
Liabilities			
Accounts Payable	4	10,953,509	12,972,063
•			
		186,322,584	166,220,366
Representing			
Revaluation Reserve		44,476	44,476
Loans Redemption Fund		186,278,108	166,175,890
		186,322,584	166,220,366

Errol L. Miller

Errol L. Miller

Chairman

Marva Pringle-Ximinnies

1st Vice Chairman

INCOME Contributions Interest on Investments	2016 \$ 24,345,102 1,886,620 26,231,722	2015 \$ 19,513,476 3,154,940 22,668,416
Expenditure Bank Charges Administrative Charges Settlement Claims	17,548 2,273,083 3,838,873 6,129,504	13,007 1,297,814 2,486,393 3,797,214
Net Income	20,102,218	18,871,202
Accumulated Fund: 01.12.15 Accumulated Fund: 30.11.16	166,175,890 186,278,108	147,304,688 166,175,890

LOANS REDEMPTION FUND

INCOME & EXPENDITURE

For the year ending November 30, 2016

NOTES TO THE LOANS REDEMPTION FUND

For the year ending November 30, 2016

1.	CASH AND CASH EQUIVALENTS		
	Cash at Bank	2016 \$ 12,707,306	2015 \$ 14,699,344
2.	GOVERNMENT SECURITIES		
	This comprise: GOJ Repos GOJ Stocks	2016 \$ 10,000,000 28,590,040	2015 \$ 7,000,000 30,974,522
3.	LOANS RECEIVABLE	38,590,040	37,974,522
	Jamaica Civil Service Mutual Thrift Society Limited Staff Loan Fund JCSA Limited JCSA	2016 \$ 109,731,164 450,000 12,598,257 - 122,779,421	2015 \$ 58,427,221 775,000 16,167,004 4,180,185 79,549,410
4	ACCOUNTS PAYABLE	2016 \$	2015 \$
	Shares Enhancement Fund Claims	10,953,509 - 10,953,509	11,802,326 1,169,737 12,972,063

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	-	•	-

	2016 \$	2015 \$
Current Assets	·	•
Staff Loans Bank Balance	3,745,377 107,515 3,852,892	4,049,934 33,886 4,083,820
Current Liabilies Loans Redemption Fund	<u>450,000</u> <u>3,402,892</u>	750,000 3,333,820
Representing Retained Income	3,402,892	3,333,820

Errol L. Miller Chairman Marva Pringle-Ximinnies 1st Vice Chairman For the year ending November 30, 2016

STAFF LOAN

FUND

SHEET

BALANCE

STAFF LOAN FUND INCOME & EXPENDITURE

For the year ending November 30, 2016

	2016 \$	2015 \$
Current Assets	~	•
Staff Loans Bank Balance	3,745,377 107,515 3,852,892	4,049,934 33,886 4,083,820
Current Liabilies Loans Redemption Fund	450,000	750,000
	3,402,892	3,333,820
Representing		
Retained Income	3,402,892	3,333,820